

## Information on your destination Hapimag San Agustín

### Getting there

#### Getting there on your own steam

The transfer from the airport can be organised at the resort reception. Advance ordering from the resort (in writing or by telephone) is required. The guide price of EUR 40.00 is based on a one-way journey for one to four persons. Booking and payment is made directly at the resort.

#### Car

From the airport, follow the GC-1 motorway for approximately 21 km towards Maspalomas (SUR). Leave the motorway at exit 37 Bahía Feliz/San Agustín, then take the next exit on the right towards Bahía Feliz/San Agustín on the GC-500. Follow the road and, after approximately 4 km, enter the roundabout in the left lane. Take the third exit (on the right). Continue on this road until you reach a stop sign. Turn left onto Calle los Jazmines. You will find the Hapimag resort on your immediate right (after the mini-market).

#### Public transport

From the airport there are the bus lines 66 (express) and 90 to San Agustín (direction south / Sur). Take this bus to the bus stop "Clínica Roca", which is about 200 m from the resort. Should you arrive late in the evening, the bus lines 1 and 5 will take you to the same stop. From there, cross the road towards the opposite bus stop, walk straight ahead for a few metres and turn left at the Corallium Beach Hotel. The resort is right next door.

### Arrival outside reception opening hours

If you arrive outside of reception opening hours, we will leave the keycard for your holiday apartment for you.

1. You will find the Digibox to the left of the main entrance door.
2. Enter the last 5 digits of your membership number and press the # button. Your membership number is on the booking confirmation.
3. Take out the key card and use it to open the main entrance. The key card also gives you access to your holiday apartment.
4. You will find a letter with further information for you in the key card holder.
5. The key card is valid until 11.00 a.m. on the following day. You will receive a new one when you check in at reception.

### Special information

- If you arrive outside of reception opening times, you will be received by a Digibox. To open, type in the last 5 digits of your membership no. and press the hash key (#). Take your keys from the Digibox. You will find more information in your apartment.
- Additional beds (extra persons) are not allowed in the apartments

- Pets. Hapimag is obliged to abide by the following strict legal regulations: You are not allowed to bring animals into swimming pool facilities or public buildings (e.g. shops, restaurants). Animals are not allowed to be taken on public transport or transfer buses (hire car recommended).
- Please note that there is an increased rate of theft in holiday regions, especially the theft of cars, luggage, valuables and cash. Tricksters are more prevalent. Do not leave any handbags or valuables on display in your car. We recommend that you check your insurance cover before travelling.

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